One-year limited warranty - Modal

Definitions:
The Distributor* of Modal branded products warrants to you, the original purchaser of this new
Modal-branded product ("Product"), that the Product shall be free of defects in the original manufacture of
the material or workmanship for a period of one (1) year from the date of your purchase of the Product
("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy or
Future Shop branded retail store or online at www.bestbuy.com, www.bestbuy.ca, or www.futureshop.ca of
Modal branded products only that are packaged with this warranty statement.

How long does the coverage last?
The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date
is printed on the receipt you received with the Product.

What does this warranty cover?
During the Warranty Period, if the original manufacture of the material or workmanship of the Product is
determined to be defective by an authorized Modal repair center or store personnel, Modal will (at its sole
option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or
rebuilt comparable products or parts. Products and parts replaced under this warranty become the property
of Modal and are not returned to you. If service of Products or parts are required after the Warranty Period
expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Modal Product
during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?
If you purchased the Product at a Best Buy or Future Shop retail store location, please take your original
receipt and the Product to any Best Buy or Future Shop store. Make sure that you place the Product in its
original packaging or packaging that provides the same amount of protection as the original packaging. If
you purchased the Product from a Best Buy or Future Shop online web site (www.bestbuy.com,
www.bestbuy.ca, or www.futureshop.ca), mail your original receipt and the Product to the address listed on
the web site. Make sure that you put the Product in its original packaging or packaging that provides the
same amount of protection as the original packaging.

To obtain warranty service, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY for Future
Shop call 1-800-663-2275. Call agents may diagnose and correct the issue over the phone.

Where is the warranty valid?
This warranty is valid only in the United States and Canada at Best Buy or Future Shop branded retail stores or
websites to the original purchaser of the product in the county where the original purchase was made.

What does the warranty not cover?
This warranty does not cover:
• Customer instruction/education
• Installation
• Set up adjustments
• Cosmetic damage
• Damage due to acts of God, such as power surges
• Accident(s)
• Misuse
• Abuse

www.bestbuy.com/modal
• Negligence
• Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
• Modification of any part of the Product, including the antennas
• Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
• Damage due to incorrect operation or maintenance
• Connection to an incorrect voltage or power supply
• Attempted repair by any person not authorized by Modal to service the Product
• Products sold “as is” or “with all faults”
• Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
• Products where the factory applied serial number has been altered or removed
• Loss or theft of this product or any part of the product
• Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
• Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. MODAL SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. MODAL PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Modal:
For customer service please call 1-800-499-3402
www.bestbuy.com/modal

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