



PROTECTION

FROM 

GEEK SQUAD PROTECTION: COMMERCIAL

This is a legal contract (hereinafter referred to as the "Plan"). By purchasing it, you understand that it is a legal contract and acknowledge that you have had the opportunity to read the terms and conditions set forth herein. This Plan and your purchase receipt, containing the effective date and expiration date of your Plan, and the product purchase identification constitute the entire agreement between you and us.

Definitions. Throughout this Protection Plan ("Plan") the words "we," "us" and "our" refer to Chartis WarrantyGuard, Inc. ("CWG"), the Obligor of this Plan except in Oklahoma, and the Administrator of this Plan. CWG can be contacted at 300 South Riverside Plaza, Chicago, IL 60606-6613, telephone 1-800-250-3819. In Florida, the company obligated under the Plan is NEW HAMPSHIRE INSURANCE COMPANY, whose address is 180 Maiden Lane, 25th Floor, New York, NY 10038, telephone 1-800-250-3819. "Best Buy" refers to Best Buy Stores, L.P. "Magnolia" refers to Magnolia Hi-Fi, Inc. The words "you" and "your" refer to the purchaser of this Plan.

A. Geek Squad Protection (GSP) - Plan Coverage.

- This Plan covers parts and labor costs to repair your product in the event your product fails to properly operate due to:
 1. Defects in materials or workmanship;
 2. Normal wear and tear;
 3. Dust, internal overheating, internal humidity/condensation;
 4. Power surge/fluctuation;
 5. Defective pixels for those products that have a pixel-based display. Pixel repair will be based upon three (3) defective pixels throughout the entire display area;
 6. Repair of image burn-in for all screens regardless of product category.
- Your coverage under this Plan is effective beginning on the date you purchase your product or on the date your original product was delivered to you as stated on your purchase receipt and will expire either one (1), two (2), three (3), four (4) or five (5) years from this effective date depending on the length of Plan you purchased. This Plan is inclusive of your product's manufacturer's warranty; it does not replace your product's manufacturer's warranty, but it does provide certain additional benefits as listed within this Plan during the term of the manufacturer's warranty.
- Parts and services covered under the manufacturer's warranty during the manufacturer's warranty period or are the subject of a manufacturer's recall are the responsibility of the manufacturer and are not covered under this Plan.
- After the manufacturer's warranty expires, this Plan continues to provide the benefits provided by the manufacturer's warranty (excluding any manufacturer's loaner program), as well as certain additional benefits as listed within these terms and conditions.
- If we determine, at our sole discretion, that your product cannot be repaired, we will replace it with a product of like kind and quality that is of comparable performance or reimburse you for replacement of the product with a voucher or gift card, at our discretion, equal to the current market value of the product, as determined by us, not to exceed the original purchase price of your product, including taxes.
- Our obligations under this Plan will be fulfilled in their entirety if your product is replaced at a point in time when your product is no longer covered under the product's manufacturer's warranty.
- Technological advances may result in a replacement product with a lower selling price than the original product.
- Replacement parts or products may be new or rebuilt to meet the manufacturer's specifications of the original product at our discretion. Our obligations under this Plan will be fulfilled in their entirety if we replace your product with a new or refurbished product or issue you a voucher or gift card for replacement value of your product pursuant to these terms and conditions.
- Parts replaced under the terms and conditions of this Plan become the sole property of CWG/Best Buy/Magnolia except where prohibited by law.
- If your original product was delivered and/or installed by Best Buy or Geek Squad as stated on the same purchase receipt as the one provided through the purchase of this Plan, and you receive a replacement product pursuant to these terms and conditions or it is necessary for us to remove your product for it to be serviced, we will cover the delivery and installation costs for your replacement

product or serviced product exclusive of any and all parts such as mounting brackets, kits, etc. that may be needed to complete the installation.

- We will provide you with remote control coverage on a carry-in basis for all products that come standard with a manufacturer's remote control.
 - We will provide you with a one-time remote control repair or replacement, when the original manufacturer's remote control is defective as determined by us, in our sole discretion. We may require you to return your original defective remote control to us to receive a replacement.
 - If the original manufacturer's remote is no longer available, we will provide you with a suitable/comparable replacement remote.
- Phone/Web support –
 - To receive phone assistance, call 1-800 GEEK SQUAD
 - Phone assistance for your covered products includes: Answers to questions regarding product use, diagnosis of issues and recommendation of repair options, explanation of Geek Squad Protection Plans, coverage and claims.
 - To receive online assistance visit: www.GEEKSQUAD.com. Online agents will provide service on select products or provide direction on how to receive service.
- If you are purchasing this plan on a product that was not originally purchased at Best Buy or its affiliates, then the product must:
 - Have been purchased within the last 30 days.
 - Be covered under a current manufacturer's warranty.
 - Be in new condition.
 - Be in working order.

You will be required to show proof of purchase of your product to be considered for coverage, solely at our discretion. Not all products qualify.

B. Geek Squad Protection (GSP) – Product Specific Repair Coverage.

Specific coverages are provided to you under this Plan for the following products and are in addition to the coverages as stated within Section A. Coverage:

1. Flat Panel Televisions

- Recalibration is provided on applicable televisions. This benefit only applies if you have purchased TV calibration from Best Buy on the same receipt as this Plan.
 - It is your responsibility to schedule the re-calibration after the completion of a qualified repair by calling 1-800 GEEKSQUAD. This benefit also applies if the product is replaced under the term of this Plan by calling 1-800 GEEKSQUAD.
- One-time 3-D glasses repair or replacement, when the original manufacturer's 3-D glasses that are packaged inside the TV box are defective as determined by us, in our sole discretion. You may be required to return your original defective 3-D glasses to us to receive a replacement.
- Removal and reinstallation of your television in the same location for service purposes provided that the television was delivered and/or installed by a Best Buy Authorized Servicer, Best Buy Authorized Installation Provider or a Geek Squad Installation Technician as stated on the same purchase receipt as the purchase of this Plan.

2. Car Electronic Products

- Coverage for blown speaker components for car stereo speakers as a result of normal usage. Intentional abuse or misuse of your stereo that results in blown speaker components will result in denial of your claim for coverage.
- Removal and installation of your car audio product in the same vehicle for service purposes provided that the product was installed by a Geek Squad Auto Technician as stated on the same purchase receipt as the purchase of this Plan.

3. Gaming Consoles

- Accessory replacements are limited to one like item per Plan term and these products may be mailed to you. You may be required to return your defective accessory to us to receive a replacement.

4. Appliances

- In addition to the coverages for the products specifically listed in this subsection, this Plan also provides for the removal and installation of an appliance in the same location for service purposes provided that the appliance was delivered and/or installed by a Best Buy Authorized Servicer, Best Buy Authorized Installation Provider, or a Geek Squad Installation Technician as stated on the same purchase receipt as the purchase of this Plan.
- **Top/Front-Loading Conventional Washers**
 - Parts coverage to repair the transmission or drive motor will be covered for a period after the expiration of the manufacturer's warranty according to the plan term you purchased with a maximum combined coverage limit of ten (10) years.
- **Refrigerators and Freezers**
 - Parts coverage to repair the compressor will be covered for a period after the expiration of the manufacturer's warranty according to the plan term you purchased with a maximum combined coverage limit of ten (10) years. Up to a \$200 reimbursement for food spoilage due to a covered product failure.
 - You are required to complete and submit a claim form. This form provides space to itemize each food spoilage reimbursement claim. Along with this form please include copies of the work order and original Best Buy sales receipt and either:

Fax to:

952-430-7852

Or mail to:

**Geek Squad Protection Reimbursements
7601 Penn Ave South
Richfield, MN 55423
ATTN: Reimbursements C8**

- The Food Spoilage Reimbursement Claim form can be found at:
www.geeksquad.com/GSPFoodSpoilage

- You are entitled to one food spoilage reimbursement per covered product failure event.

5. Home/Office Theater Products (purchased at Best Buy or Magnolia Home Theater)

- One (1) bulb replacement for DLP, Projection LCD TVs and Home/Office Theater Projectors of your original bulb during the term of this Plan.
- Preventative maintenance checks are limited to projection televisions and are limited to one (1) per Plan year.
- Home speakers and subwoofers (powered and non-powered) will be covered for a period after the expiration of the manufacturer's warranty according to the plan term you purchased with a maximum combined coverage limit of ten (10) years.
- Coverage for blown home/office speaker components as a result of normal usage. Intentional abuse or misuse of your home office system that results in blown speaker components will result in denial of your claim for coverage.
- Removal and reinstallation of your home/office theater system for service purposes if your original product was delivered and/or installed by Best Buy or Geek Squad as stated on the same purchase receipt as the purchase of this Plan.

6. Portable Products: Contract and Non-Contract Phones, Tablets, iPads, MP3 Players, iPods, Notebooks, Netbooks, eReaders, Camcorders & Digital Cameras

- One (1) battery repair or replacement, when the original rechargeable battery is defective as determined by us, and at our sole discretion. We may require you to return your original defective battery to us to receive a replacement battery.
- Repair or replacement, in our sole discretion, of chargers, cradles and accessories that were included with your product at the time of purchase; these products may be mailed to you and are limited to one like item per Plan term.
- If you are paying for your Plan on a monthly basis, your account must be current to receive service.

C. Accidental Damage from Handling Coverage (ADH).

- ADH Coverage is only available for the following products: laptop computers, netbooks, e-readers, digital cameras, digital camcorders, lenses & flashes, Tablets, iPads, MP3 players, iPods, GPS units, portable video game devices, contract phones, and portable DVD players.
- If you purchase ADH Coverage, this Plan will include the coverages listed in Section A.
- ADH Coverage will provide coverage for parts and labor costs to repair your product as a result of damage to your product that is the result of an unexpected and unintentional external event (drops and spills) that arise from your normal daily usage of the product as the manufacturer intended.
- If your product has been replaced pursuant to this ADH Coverage provision, the Plan has been fulfilled in its entirety.
- ADH Exclusions: units that fall from elevated heights such as decks, balconies, or out of windows, units that have been run over or that fall from moving vehicles, damage from liquid immersion/submersion or any other secondary damage or using the product in a manner the manufacturer did not intend is not covered.
- ADH Coverage expires one (1), two (2), or three (3) years from the original product purchase date as stated on your purchase receipt. If we determine in our sole discretion that your product cannot be repaired, we will replace it with a product of like kind and quality that is of comparable performance or reimburse you for replacement of the product with a voucher or gift card, at our discretion, equal to the current market value of the product, as determined by us, not to exceed the original purchase price of your product, including taxes.

D. ViSpy Coverage.

- Vi-Spy Coverage is only available for netbooks, laptop and desktop computers that have a current anti-virus and/or anti-spyware protection installed.
- A Geek Squad technician must verify that your computer is performing to factory specifications and is free of viruses and spyware to qualify for Vi-Spy Coverage.
- Vi-Spy Coverage will provide coverage for parts and labor costs to repair your computer as a result of damage caused by viruses and/or spyware. You are responsible to provide the operating system restore disk(s) and to maintain the anti-virus and anti-spyware protection software installed on your computer at all times.
- You must ensure that your computer maintains the most current updates, patches and other required security downloads as recommended by the manufacturer. Failure to do so may result in a claim for service being denied.
- Vi-Spy Coverage will be considered fulfilled in its entirety when the virus and/or spy-ware is removed from your computer and your computer is restored and able to operate in a functional non-infected manner, or we issue you a refund for the Vi-Spy Coverage as stated herein.
- In the event we are unable to remove the virus and/or spyware from your computer we will issue you a refund in the form of a gift card or voucher equal to the price you paid for the Vi-Spy Coverage plus applicable sales tax. The No Lemon Policy does not apply to damage caused by virus and/or spyware.

E. No Lemon Policy.

- After two (2) qualified service repairs have been completed on an individual product and that individual product requires a third (3rd) qualified repair, as determined by us, we will replace it with a product of like kind and quality that is of comparable performance or reimburse you for replacement of the product with a voucher or gift card, at our discretion, equal to the current market value of the product, as determined by us, not to exceed the original purchase price of your product, including taxes.

- Replacement products may be new or rebuilt to meet the manufacturer's specifications of the original product at our discretion. Technological advances may result in a replacement product with a lower selling price than the original product.
- For clearance, open-box and other products originally purchased at a discount, we reserve the right to issue a gift card or voucher for the current purchase price plus tax of a comparable product.
- The original product and purchase receipts must be returned to Best Buy along with authorized service repair receipts from two (2) separate completed service repairs to qualify. One (1) service request number, requiring functional part(s) repair/replacement or technician required adjustment is the equivalent of one (1) repair.
- Accidental Damage from Handling (ADH) repairs do not qualify towards the No Lemon benefit.
- Keep your service receipts! Copies of service receipts cannot be provided by us.
- Preventative maintenance checks, consumer requested alignments, bulb replacements, cleanings, product diagnosis, customer education, troubleshooting/telephone diagnosis, accessory repairs/replacements, remote controls, gaming controllers, ice makers, computer keyboards & speakers, headphones or ear buds, 3D glasses, all rechargeable batteries, mouse repairs/replacements, computer software related problems, virus and/or spyware damage/removal, no fault found diagnosis and repairs done outside the U.S.A. are not considered repairs for the purposes of the No Lemon Policy.
- This benefit does not apply to Renewal Plans.

F. Exclusions to Coverage.

This Plan does not cover:

- Damage to your product caused by accident (unless you have purchased the optional ADH Coverage and it's a covered event), abuse, neglect, intentional physical damage, misuse (including faulty installation, repair, or maintenance by anyone other than an authorized service provider), unauthorized modification, viruses and/or spyware (unless you have the Vi-Spy Coverage), performance failures due to not maintaining firmware updates, extreme environment (including extreme temperature or humidity), external condensation, immersion/submersion in liquid (e.g. pool, bathtub, etc.), lightning, fire, flood, insect infestation, rodents, war, terrorism, computer software related failures, Acts of God or other external causes.
- Products that have been lost or stolen (this Plan only covers products that are returned to us in their entirety); cosmetic damage to your product including but not limited to scratches, dents and broken plastic on parts, that does not otherwise affect its functionality or materially impair your use.
- Products with a serial number that has been altered, defaced or removed; problems caused by a device that is not your product, including equipment purchased at the same time as your product; controllers, consumable parts, such as batteries, unless expressly provided for herein; damage to, or loss of any software or data residing or recorded in your product (when providing repair or replacement service, we will use reasonable efforts to reinstall your product's original software configuration and subsequent update releases, but will not provide any recovery or transfer of software or data contained on the serviced unit not originally included in your product).
- Failures or parts and/or labor costs incurred as a result of a manufacturer's recall; fees or costs related to third-party contracts, consequential or incidental damages, including but not limited to loss of use, loss of business, loss of profits, loss of data, downtime, charges for time and effort, "no problem found" diagnoses, or failures that occurred prior to the purchase of this Plan.
- Damage to your gaming console due to software related issues.
- Personal items left in the product (you are responsible for removing all personal items from the product before service is performed); parts and services covered under your product's manufacturer's warranty; remote control reprogramming; damage due to contact with any human or animal bodily fluids, or secondary damages.
- This Plan excludes products that are not listed on this Plan, including products attached to the covered product, such as components or add-on accessories.
- ADH Exclusions: units that fall from elevated heights such as decks, balconies, or out of windows, units that have been run over or that fall from moving vehicles, damage from liquid immersion/submersion or any other secondary damage or using the product in a manner the manufacturer did not intend is not covered.

G. Obtaining Repair or Replacement Service.

- To obtain/initiate service under this Plan, you can access/schedule/check on your repair status at www.geekssquad.com or call 1-800-GEEKSQUAD, 24 hours a day, 7 days a week. During this call we will include a fault diagnosis to clarify the problem prior to scheduling any in-home service. Service performed on-site will be done during regular business hours and is at our discretion.
- If you have purchased a Plan which provides for in-home/on-site service you will need to arrange for factory authorized in-home/on-site service on major appliances, applicable air conditioners, over the range microwaves, and large TVs current with the manufacturer's guidelines for in-home/on-site service. We will include a fault diagnosis during this call to clarify the problem prior to scheduling any in-home/on-site service. You are responsible for delivering and picking up your product for carry-in service.
- Repairs or replacements will be performed at our discretion by a Best Buy service center or authorized third party service provider.
- In some cases, you may be required to ship your product for repair at our cost. Be sure you have the original purchase receipt or exchange receipt available so that your claim can be processed.
- Replacement parts utilized for repair service will be, at our sole discretion, new, rebuilt or non-original manufacturer's parts that perform to the factory specifications of the product.
- If we determine in our sole discretion, that your product cannot be repaired, we will replace it with a new or refurbished product of like kind and quality that is of comparable performance or reimburse you for replacement of the product with a voucher or gift card, at our sole discretion, equal to the current market value of the product, as determined by us, not to exceed the original purchase price of your product, including taxes.
- You have up to ninety (90) days from the date of our authorization or before the Plan expires, whichever comes first for you to complete your product replacement transaction. Technological advances may result in a replacement product with a lower selling price than the original product.
- In some situations, product replacements will be fulfilled by replacing a defective component of the product such as a power supply or earbuds if such components were originally included with your product; these products may be mailed to you and are limited to one like item per Plan term.
- We may require you to secure your replacement product or part with a credit card number until we receive the defective product or part from you. If we do not receive your defective product or part, your credit card may be charged the value of the replacement product or part.
- You must provide a safe, non-threatening environment for our technicians to receive service. Service may be denied if the environment is deemed unsafe at our discretion. Some products may need to be removed from the home to be repaired.
- If you are paying for this Plan on a monthly basis, your payments must be current to receive any services under this Plan.
- A service order disclaimer must be signed to obtain repairs. This service order disclaimer does not form a part of this Plan and is a separate legal document. Please refer to the service order disclaimer as additional terms/conditions may apply.
- We may charge you a diagnosis fee to determine the cause of the product failure. If it is determined that the cause of the product failure is covered under either the manufacturer's warranty or these terms and conditions, we will refund you the diagnosis fee.

H. Availability of Services.

While we try to complete service as quickly as possible, we are not responsible for delays caused by factors beyond our control, including but not limited to manufacturer delays, parts availability, shipping to a regional service facility, Acts of God or other external causes.

I. Purchaser Records.

You must have this Plan and all original purchase/exchange/service receipts to receive service under this Plan.

J. Web/Customer Service Portal.

You may access www.geekssquad.com/protection-plans/ to view your Plan for self help/troubleshooting, review tips and general questions.

K. Limits of Liability.

For any single claim, the limit of liability under this Plan is the lesser of the cost of (1) authorized repairs, (2) replacement with a new or refurbished product of like kind and quality that is of comparable performance, or (3) reimbursement for authorized repairs or replacement. The total liability under this Plan is the current market value of the product, as determined by us, not to exceed the original purchase price of your product, including taxes. Technological advances may result in a replacement product with a lower selling price than the original product. In the event that the total of all authorized repairs exceeds the current market value of the product or we replace the product, we shall have satisfied all obligations owed under the Plan.

L. Renewable.

- This Plan may be renewed at our discretion. If renewed, the renewal price may vary based on the age, condition of the product, and current service costs at the time of the renewal.
- **SOME PLANS WILL AUTOMATICALLY RENEW UNLESS THIS PLAN IS CANCELLED AS SET FORTH IN SECTION O – CANCELLATION.** A renewal reminder will be provided prior to the expiration of the Plan. Call 1-888-Best Buy for more information.

M. Transferable.

This Plan is transferable to another owner for the product identified by the serial number on this Plan. There are no restrictions to transfer your Plan provided your Plan is valid. There are no charges to transfer this Plan. The original purchase receipts, as well as any service repair receipts or exchange receipts, must be transferred to the new owner. Call 1-800-GEEKSQUAD or visit your nearest Best Buy store.

N. No Deductibles.

There are no deductibles under this Plan.

O. Cancellation.

There are no fees to cancel this Plan. This Plan will be cancelled by us for fraud, material misrepresentation, unsafe work environment/conditions as determined by us, or nonpayment of the monthly Plan fee if you have purchased a monthly bill Plan. In the event of cancellation by us, written notice of cancellation will be mailed or emailed to you not less than thirty (30) days before the cancellation is effective. If we cancel this Plan, you will receive a pro-rata refund of the price you paid for the Plan based on the percentage of the Plan's unexpired term, less the cost of any service provided. You may cancel this Plan at any time for any reason by cancelling at a store, by calling 1-800-GEEKSQUAD, or by sending a notice of cancellation to us. If you cancel within thirty (30) days of your Plan's purchase or receipt of this Plan, whichever occurs later, you will receive a full refund of the price paid for the Plan less the value of any service provided to you under this Plan. If you cancel more than thirty (30) days after your receipt of this Plan, you will receive a pro rata refund of the price you paid for the Plan based on the percentage of the Plan's unexpired term, less the cost of any service provided. If you have purchased a monthly bill Plan and you cancel more than thirty (30) days after your receipt of this Plan, you will continue to be covered for the 30 day period from your final monthly payment since you paid 30 days in advance. Your contract will be cancelled on the next billing date. For the monthly bill plan it may take up to sixty (60) days for the cancellation to be reflected on your credit card statement.

Mail cancellation request along with this document and all original receipts to:

CWG
Geek Squad Protection - Commercial
P.O. Box 9312
Minneapolis, MN 55440-9312
ATTN: Cancellations

P. Insurance Securing This Plan.

This Plan is not a contract of insurance. If you reside in any of the following states: AL, AK, AZ, CO, CT, DE, DC, GA, HI, ID, IL, IN, IA, KS, KY, LA, ME, MD, MA, MI, MN, MO, MT, NE, OK, NV, NH, NJ, NM, ND, OH, OR, PA, RI, SC, SD, TN, TX, UT, VT, WA, WV, WI, or WY, this Plan is secured by a contractual liability

or reimbursement insurance policy provided by Illinois National Insurance Company, 180 Maiden Lane, 25th Floor, New York, NY 10038. Telephone 1-800-250-3819. If, within sixty (60) days we have not paid a covered claim, provided you with a refund or you are otherwise dissatisfied you may make a claim directly to the insurance company.

If you reside in any of the following states: AR, CA, MS, NY, NC, or VA, this Plan is secured by a contractual liability or reimbursement insurance policy provided by New Hampshire Insurance Company, 180 Maiden Lane, 25th Floor, New York, NY 10038. Telephone 1-800-250-3819. If, within sixty (60) days we have not paid a covered claim, provided you with a refund or you are otherwise dissatisfied you may make a claim directly to the insurance company.

Q. STATE VARIATIONS

The following state variations shall control if inconsistent with any other terms and conditions:

CALIFORNIA RESIDENTS: National Electronics Warranty Corporation ("NEW") is the administrator. NEW can be contacted at: P.O. Box 1543, Ashburn, Virginia, 20146-1543.

CONNECTICUT RESIDENTS: The expiration date of this Plan shall automatically be extended by the duration that the product is in our custody while being repaired. In the event of a dispute with the Administrator, you may contact The State of Connecticut, Insurance Department, P.O. Box 816, Hartford, CT 06142-0816, Attn: Consumer Affairs. The written complaint must contain a description of the dispute, the purchase price of the product, the cost of repair of the product and a copy of the Plan.

GEORGIA RESIDENTS: This Plan shall be noncancelable by us except for fraud, material misrepresentation, or failure to pay consideration due therefore. The cancellation shall be in writing and shall conform to the requirements of Code 33-24-44. You may cancel at any time upon demand and surrender of the Plan and we shall refund the excess of the consideration paid for the Plan above the customary short rate for the expired term of the Plan. The "General Exclusions" section of this Plan is revised to reflect that incidental or consequential damages or pre-existing conditions known to you or reasonably should have been known to you are excluded. English is the preferred language.

UTAH RESIDENTS: NOTICE. This Plan is subject to limited regulation by the Utah Insurance Department. To file a complaint, contact the Utah Insurance Department. Coverage afforded under this Plan is not guaranteed by the Utah Property and Casualty Guarantee Association. This Plan may be cancelled due to unauthorized repair which results in a material change in the nature or extent of the risk, occurring after the first effective date of the current policy, which causes the risk of loss to be substantially and materially increased beyond that contemplated at the time the policy was issued or last renewed. Failure to notify within the prescribed time will not invalidate the claim if you can show that notification was not reasonably possible. If we cancel this Plan due to fraud or material misrepresentation, you will be notified 30 days prior to the Plan cancellation. If we cancel this Plan due to non-payment, you will be notified 10 days prior to the plan cancellation.

WISCONSIN RESIDENTS: THIS PLAN IS SUBJECT TO LIMITED REGULATION BY THE WISCONSIN OFFICE OF THE COMMISSIONER OF INSURANCE. This Plan shall not be canceled due to unauthorized repair of the covered equipment unless we are prejudiced by your failure to obtain such authorization. We will not exclude unauthorized repair of the covered equipment, unless we are prejudiced by your failure to obtain such authorization. If you cancel this Plan, no deduction shall be made from the refund for the cost of any service received. This Plan is backed by a contractual liability policy with limits of liability of \$5,000 per claim and \$25,000 in aggregate per Plan.

TRANSFER OF OWNERSHIP

Call 1-800-GEEKSQUAD or bring to your local Best Buy Store

Date of Transfer (_____ / _____ / _____)

Name of Original Owner:

Name of New Owner:

New Owner's Address:

New Owner's Phone Number:

New Owner's email address:

Original Owner's Signature:

New Owner's Signature:

We the above signers hereby acknowledge the transfer of this Plan.

Commercial GS Protection Form = 111445 (08/12)