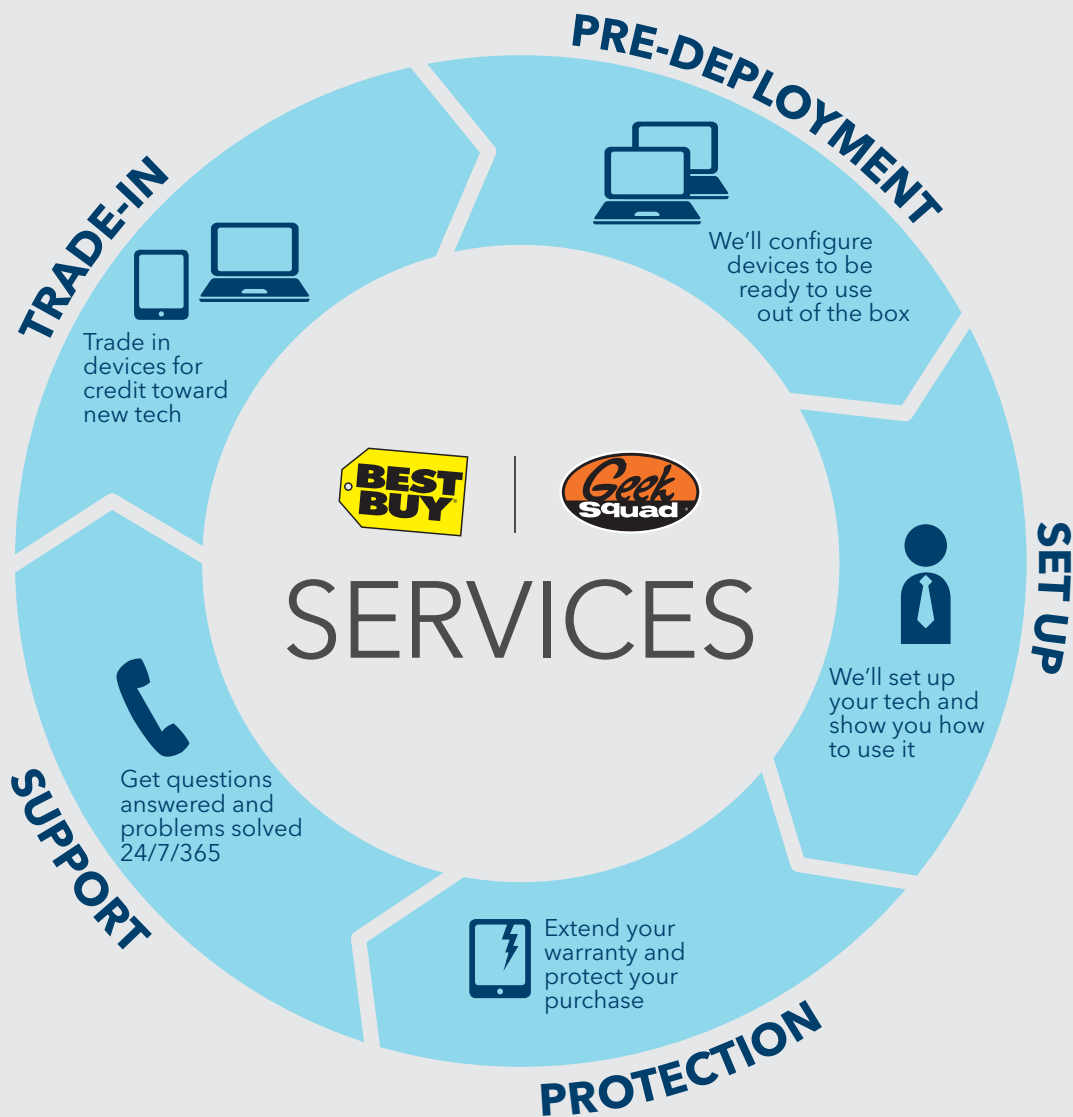




EXPERT SERVICE

From pre-deployment to trade-in, we'll provide ongoing support to help you manage and protect your technology.



PRE-DEPLOYMENT

We'll pre-configure your devices for a seamless out-of-the-box experience upon delivery. We will:

- Update the Operating System and imaging on all devices
- Enroll desired Apps
- Set up Wi-Fi and enroll devices on your school's domain
- Validate functionality of the devices
- Create asset tags and provide file of tag numbers that corresponds to the manufacturer's serial numbers

SETUP

Geek Squad agents will come to your school to assist with the following during device deployment:

- De-boxing, organizing and distributing devices
- Connecting to school network
- Connections to existing hardware, such as printers or smart boards
- Professional development

PROTECTION

Enhance and extend your manufacturer's warranty with Geek Squad Protection Plans covering:

- Normal wear and tear
- One-time battery replacement
- Parts and labor coverage

SUPPORT

For Help Desk support outside of school and school hours, we offer Geek Squad® Remote Support with application-based chat interaction:

- Basic support and device trouble shooting
- Application questions and setup
- User Account Management support
- Password resets

TRADE-IN



Trade in 10 or more laptops, tablets or Chromebooks and get credit toward new technology for your school.

- We'll provide an estimate for your trade-in value
- Ship devices to us with packaging and labels provided
- We'll credit your account with the trade-in value you can apply to new purchases